

Qualitätsmanagement Nach Degemed - Ralf Babuke

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Kritik an der Qualität öffentlicher Dienstleistungen, welches auch die Rehabilitation beinhaltet, hat in Deutschland eine lange Tradition, und ebenso ist die Entwicklung von Konzepten zur Qualitätsverbesserung und zu einer Patientenorientierung der Leistungserstellung kein neues Thema. Gesetzliche Vorgaben regeln weitgehend Art, Umfang, Beschaffenheit wie auch die spezifischen Prozessmerkmale der Erstellung von Dienstleistungen in diesem Bereich. Diese Gesetzgebung fordert von den Leistungserbringern, neben Qualitätsvergleichen und bewertbaren sowie kontrollierbaren Qualitätsstandards, die Lösung von Budgetvorgaben und die Entwicklung hin zu einer ziel- und ergebnisorientierten Dienstleistungserstellung. Der Verband Deutsche Gesellschaft für Medizinische Rehabilitation e.V. (DEGEMED) versucht im Interesse seiner Mitglieder den hohen Anforderungen gerecht zu werden. Unter Berücksichtigung von Besonderheiten der medizinischen Rehabilitation entwickelte die DEGEMED als erster deutscher Verband ein richtlinienorientiertes Qualitätsmanagement mit einem verbundenen Zertifizierungsverfahren. Im folgenden Referat soll das Qualitätsmanagement- und Zertifizierungs-System der DEGEMED vorgestellt und beschrieben werden. Author: Babuke, Ralf Publisher: GRIN Verlag Illustration: N Language: GER Title: Qualitätsmanagement nach DEGEMED Pages: 00040 (Encrypted PDF) On Sale: 2004-01-01 SKU-13/ISBN: 9783638332620 Category: Business & Economics : Management - General

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