

Process Management

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What is it that makes a manager or a politician a successful decision maker? Our first inclination would be to say decisiveness and substance. Many managers who met those criteria, however, had to abandon the field in the past several years. The authors of Process Management regard a manager as successful if he pays much attention to the process aspects of change. Successful management depends on the extent to which the EAN/ISBN : 9783642139413 Publisher(s): Springer, Berlin Discussed keywords: Change Management, Prozessmanagement Format: ePub/PDF Author(s): Bruijn, Hans de - Ten Heuvelhof, Ernst F. - Veld, Roeland J. in 't

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