

# Konfliktbearbeitung Und Konfliktlösung In Einer Arbeitsgruppe - Jasmin Bachmann

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In unserem alltäglichen Leben sind wir häufig Konflikten ausgesetzt. Sie treten bereits im frühesten Kindesalter auf, in dem wir zu aller erst in der Familie damit in Kontakt kommen/treten. Danach entscheidet sich unsere persönliche und berufliche Entwicklung wie wir, mit Auseinandersetzungen im Kindergarten, in der Schule und später am Arbeitsplatz umgehen. Menschen aus verschiedenen Kulturkreisen mit unterschiedlichen Bedürfnissen und Einstellungen treffen in Arbeitsgruppen aufeinander, hierbei entsteht die Gefahr, dass Meinungsverschiedenheiten und Konflikte in zwischenmenschlichen Beziehungen auftreten. Die Tatsache, dass es zu Konflikten kommen kann ist nicht ausschlaggebend, sondern der Umgang mit diesen Konfliktsituationen. Mit dieser Hausarbeit soll dem Leser die Problematik der Konfliktbearbeitung und der Konfliktlösung in einer Arbeitsgruppe aufgrund eines Praxisbeispiels und einer nachfolgenden Erörterung nahegebracht werden. Am Anfang steht die Definition der Begriffe 'Konflikt' sowie des 'Konfliktmanagements'. Darauf folgend wird ein Einblick in die Konfliktarten bzw. Konfliktursachen gegeben wobei auf die einzelnen Phasen des Konfliktprozesses eingegangen wird. Das Hauptaugenmerk wird auf den einzelnen Konfliktbewältigungsmethoden liegen, dargestellt an einem realitätsgetreuen Praxisbeispiel in Kapitel 4. Eine Zusammenfassung der erörterten Ergebnisse und ein Fazit bilden den Abschluss. Author: Bachmann, Jasmin Publisher: GRIN Verlag Illustration: N Language: GER Title: Konfliktbearbeitung und Konfliktlösung in einer Arbeitsgruppe Pages: 00021 (Encrypted PDF) On Sale: 2009-01-01 SKU-13/ISBN: 9783640383450 Category: Psychology : General

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