

Konflikte: Definition, Arten, Lösungsansätze - Alexandra Kahl

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Das Wort 'Konflikt' wird im heutigen Sprachgebrauch immer häufiger für die unterschiedlichsten Situationen verwendet. Da wird vom Ehekonflikt gesprochen, vom Generationenkonflikt und vom Irak-Konflikt, Nahost-Konflikt, Nordirland-Konflikt etc. Viele dieser Konflikte beruhen auf Meinungsverschiedenheiten, manche auf militärischen Auseinandersetzungen. Es kommt fast schon zu einer Konflikt-'Inflation'. In dieser Arbeit wird zunächst der Begriff 'Konflikt' geklärt und von verwandten Begriffen wie 'Meinungsverschiedenheit' und 'Aggression' abgegrenzt, da diese Begriffe oft synonym verwendet werden. In Punkt zwei wird auf die Typologie der Konflikte eingegangen, wobei hier Konflikte nach unterschiedlichen Merkmalen in verschiedene Konfliktarten differenziert werden. Die Vielzahl der in der Literatur vorhandenen Konfliktarten führt hier zu einer notwendigen Eingrenzung auf ausgewählte Konflikttypen, um den Rahmen dieser Arbeit nicht zu sprengen. Anschließend wird erläutert, wodurch ein Konflikt entsteht und wie er sich entwickelt. Dabei wird auf das Phasenmodell der Konflikteskalation eingegangen, das aus neun Eskalationsstufen besteht. Zum Abschluss sollen Lösungsansätze zur Beseitigung von Konflikten vorgestellt werden. Einerseits werden mögliche Formen der Konfliktbewältigung durch die Konfliktparteien selbst erklärt, andererseits Strategien der Konfliktbehandlung durch eine Drittpartei. Als Beispiel für eine Konfliktlösung durch Vermittlung wird das Mediationsverfahren herausgegriffen und näher erläutert. Author: Kahl, Alexandra Publisher: GRIN Verlag Illustration: N Language: GER Title: Konflikte: Definition, Arten, Lösungsansätze Pages: 00021 (Encrypted PDF) On Sale: 2005-01-01 SKU-13/ISBN: 9783638367325 Category: Business & Economics : General

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