

Quality Management In Banken - Christine Theodorovics

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Die Bankenwelt befindet sich seit einigen Jahren im Umbruch. Der Servicegedanke ist auch im Finanzsektor wichtiger geworden und wird mehr und mehr im Zusammenhang mit bankspezifischen Zielen, sowie allgemeinen StrategieverkÄndungen gebraucht. Von reinen Kundengebungen hin zum gelebten Qualitätsmanagement ist es jedoch ein weiter Weg, mit dem sich die vorliegende Arbeit näher auseinandersetzen wird. Author: Theodorovics, Christine Publisher: GRIN Verlag Illustration: N Language: GER Title: Quality Management in Banken Pages: 00044 (Encrypted PDF) On Sale: 2004-01-01 SKU-13/ISBN: 9783638272896 Category: Business & Economics : Industries - General

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