

# Das Modul Qualitätsmanagement Im System Sap R/3 - , Georg Böhmler

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'Wenn der Kunde zurÃ¼ckkommt und nicht das Produkt, so nennt man das QualitÃ¤t.' 1 Genauer gesagt, kann von QualitÃ¤t gesprochen werden, wenn die Produkteigenschaften oder die Arbeitsergebnisse mit vorher getroffenen Vereinbarungen Ã¼bereinstimmen.2 Die TÃ¤tigkeiten zur ErfÃ¼llung dieser festgelegten Forderungen sowie MaÃnahmen zur Aufrechterhaltung und Bewahrung von QualitÃ¤t werden als QualitÃ¤tssicherung bezeichnet. QualitÃ¤tsmanagement ist somit als FÃ¼hrungsaufgabe zur Festlegung der QualitÃ¤tspolitik, der QualitÃ¤tsziele und der Verantwortung fÃ¼r QualitÃ¤tsziele zu verstehen. 3 Aufgabe des QualitÃ¤tsmanagements ist die ErfÃ¼llung von Anforderungen, denen die Produkte und Prozesse unterliegen.4 Das Aufgabenspektrum des QualitÃ¤tsmanagements umfasst dabei die QualitÃ¤tsplanung, QualitÃ¤tsprÃ¼fung, QualitÃ¤tslenkung, QualitÃ¤tsverbesserung und das QualitÃ¤tsaudit sowie die QualitÃ¤tsmanagementdarlegung.5 1 Wenzel, Betriebswirtschaftliche Anwendungen mit SAP R/3, S. 515. 2 Vgl. Weber, Total Quality Management, S. 26. 3 Vgl. Technische Fachhochschule Berlin, [vorgehensmodelle.de/giak/arbeitskreise/vorgehensmodelle/themenbereiche/qualitaetsmanagement.html](http://vorgehensmodelle.de/giak/arbeitskreise/vorgehensmodelle/themenbereiche/qualitaetsmanagement.html), 29.11.2004. 4 Vgl. Keller/Teufel, SAP R/3 prozessorientiert anwenden, S. 91. 5 Vgl. DGQ-Schrift 11-04, Begriffe fÃ¼r Managementsysteme, Kap. 2.2. Author: Pfaff, Dieter Author: BÃ¶hmler, Georg Publisher: GRIN Verlag Illustration: N Language: GER Title: Das Modul Qualitätsmanagement im System SAP R/3 Pages: 00053 (Encrypted PDF) On Sale: 2005-01-01 SKU-13/ISBN: 9783638383813 Category: Business & Economics : General

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