Crew Resource Management

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Crew (or Cockpit) Resource Management training originated from a NASA workshop in 1979 that focused on improving air safety. The NASA research at that time found the primary cause of the majority of aviation accidents to be human error, and further showed the main problems to be failures of interpersonal communication, leadership, and decision making in the cockpit. By the time of publication of our first editon of CRM, was celebrated as the convergence of a concept, an attitude and a very practical approach to pilot training. Equally important was the convergence and enthusiastic support of the research community, aviation regulators, transport operators and the pilot unions. CRM was maturing, implementing and developing all at the same time. Cockpit Resource Management (CRM) has gained increased attention from the airline industry in recent years due to the growing number of accidents and near misses in airline traffic. This book, authored by the first generation of CRM experts, is the first comprehensive work on CRM. Cockpit Resource Management is a far-reaching discussion of crew coordination, communication, and resources from both within and without the cockpit. A valuable resource for commercialand military airline training curriculum, the book is also a valuable reference for business professionals who are interested in effective communication among interactive personnel. EAN/ISBN : 9780080959009 Publisher(s): Elsevier Science, Academic Press Format: ePub/PDF Author(s): Kanki, Barbara G. - Helmreich, Robert L. - Anca, Jose

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