

Managing Diversity Flashpoints In Higher Education - , Karen J. Hoelscher

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Covering a timely topic, which is more and more frequently in the news, this book offers vignettes that will sharpen the reader's ability to recognize and respond to difficult situations sparked by identity differences among faculty, staff, and students in college and university settings. The authors provide a systematic guide to addressing interpersonal conflicts that arise out of issues of identity difference, both for individuals and for campus work teams who provide direct service to students. Managing Diversity Flashpoints in Higher Education empowers readers to diagnose diversity flashpoint situations and positively address them without creating defensiveness and barriers to dialogue. The authors include an overview of the changing ethnic, racial, and gender composition of students in higher education in the United States and the major trends in campus responses to the changing student population. They offer an approach to creating higher education environments that welcome people of all cultural characteristics and promote civility on campus. The book is founded on the authors' research on diversity flashpoints in higher education for which they interviewed a national sample of student affairs professionals. The authors identified uncomfortable interpersonal situations with faculty members in which the discomfort arose from student identity difference. This process led to the formulation of strategies for using vignettes (resulting from interviews) in professional development sessions.

Author: Garcia, Joseph E. Author: Hoelscher, Karen J. Publisher: Rowman & Littlefield Publishers Illustration: N Language: ENG Title: Managing Diversity Flashpoints in Higher Education Pages: 00160 (Encrypted EPUB) On Sale: 2010-04-16 SKU-13/ISBN: 9780275989804 Category: EDUCATION / Administration / Higher Category: Education : Multicultural Education Category: Education : Leadership

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