

Creating Agile Business Systems With Reusable Knowledge

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The authors describe how business knowledge can be identified, encapsulated and shared using a modular approach to building business systems. Agility and innovation are necessary to achieve global excellence and customer value in twenty-first century business, yet most approaches to business process engineering sacrifice these in favor of operational efficiency and economics. Moreover, the IT systems used to automate and encapsulate business processes are unresponsive to the dynamic business environment. Mitra and Gupta provide insight to close this gap - showing how innovation can be systematized with normalized patterns of information, how business processes and information systems may be tightly aligned, and how these processes and systems can be designed to automatically adapt to change by reconfiguring shared patterns of knowledge. A modular approach to building business systems that parallels that of object oriented software is presented. Practical templates required for accelerating integration, analysis and design are provided. This book will appeal to consultants, analysts, and managers in IT as well as researchers and graduate students in business, management and IT.

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